

# Customer Care Center

Phone: (615) 775-9050

Email: [atinfo@associa.us](mailto:atinfo@associa.us)

Office Hours: 8:30 am to 5:00 pm

## ***Associa Knoxville Mailing Address***

9041 Executive Park Drive, Suite 122

Knoxville, TN 37923

# Emergency After Hours

Phone: (615) 631-7023

*Follow the proper steps and you will have a return call from an Associa Tennessee employee within 15 to 30 minutes.*

# Processing Payments:

**To process payments by mail, use the address below:**

Rock Harbor Property Owners Association, Inc

PO Box 62884

Department 12

Phoenix, AZ 85082-2884

Please make your check payable to **Rock Harbor Property Owners Association, Inc**, and include your account number.

